

Particularly, the RM server supplies a metadata "A" message to the Inbox indicating the FTP file location. Via the report viewer, the report is now available for viewing, downloading, saving, or printing by the user, as indicated at step 695, and as described in further detail in co-pending U.S. Patent. Application Serial No. 09/159,512, entitled MULTI-THREADED WEB BASED IN-BOX FOR REPORT MANAGEMENT, the contents and disclosure of which are incorporated by reference as if fully set forth herein. Particularly, as shown in the exemplary nMCI home page in Figure 4, the nMCI Interact Message Center icon 77 may be selected which will cause the display of a web page including the message center dialog window. From the message center dialog window, a user may select from among three tabs, one of which, a reports tab, enables the retrieval of both a data file and a metadata file from the Inbox Server corresponding to those reports that have been run and available for customer viewing. Information provided for display by the message center display 325 is provided by the User_table which keeps track of the status of all reports for a particular user. By double-clicking a chosen report, a report viewer application is enabled to display the chosen report on a web-page.

IN THE CLAIMS:

Please amend claim 5 as follows. Please note that claim 5 is presented below in its amended form. Furthermore, claim 5 is presented as an attachment to the Amendment where the amendments are shown using the conventional techniques of bracketing and underlining.

sub 5. (Amended)

The reporting system as claimed in Claim 4, wherein a requestor applet further enables customer scheduling of report request metadata descriptions to be communicated from said report manager to said retrieval device at a customer-specified frequency.